Confirm you do not have an old **AirPennNet** profile installed on your Macbook. You will need to delete it if installed.

To confirm, open **System Preferences** from **Launchpad** or the **Apple Dock**. Click **Profiles**.

The installed profile will be entitled **University of Pennsylvania**.... Click on the profile, in the list on the left pane. Click the - **symbol** next to the + **symbol**. If you do not have an old profile installed, you can skip to page 2.
From your Home Screen/Desktop, click on the wireless icon located on upper right-side of screen, then select the **Connect to AirPennNet** network.

Open **Launchpad** or just open the **Safari** web browser and visit [www.upenn.edu](http://www.upenn.edu).
The following page will open. Enter your **Pennkey credentials** > click *Configure Profile Only* > click *Join Now.*
Click **System Preferences** from **Launchpad** , or from the **Apple dock**. **Launchpad** was used to open **System Preferences** in this example.
Click **Profiles.**

The new profile will appear > click **Install.**
Enter the password used to log into your Mac device > click OK.

The profile has now been installed. Close the window.
Click the wireless icon and select **AirPennNet** from the list of available networks.